Set up the Hibob connector in Hibob

Introduction

The User Provisioning connector between 360Learning and Hibob needs a configuration to be done in the Hibob platform. This document provides the information needed to properly configure the Hibob platform so the integration works.
The connector leverages 2 Hibob integration features:
- Service User
- Webhooks

Hibob Access

To do this configuration, an administrator account is needed in Hibob. Please make sure that you have the necessary authorization to proceed.

Service User API Credentials

The connector will access the Hibob API with a **Service User** that needs to be created following this guide. As explained in the guide, the Service User must be added to a **Permission Group**, and the Permission Group must be given the authorization to access the data that you would like to synchronize with 360Learning.

Please note that after you have created the Service User, created the Permission Group, then adding the Service User to the group needs the **Select people by condition** option to be ticked and then click on **Edit**:
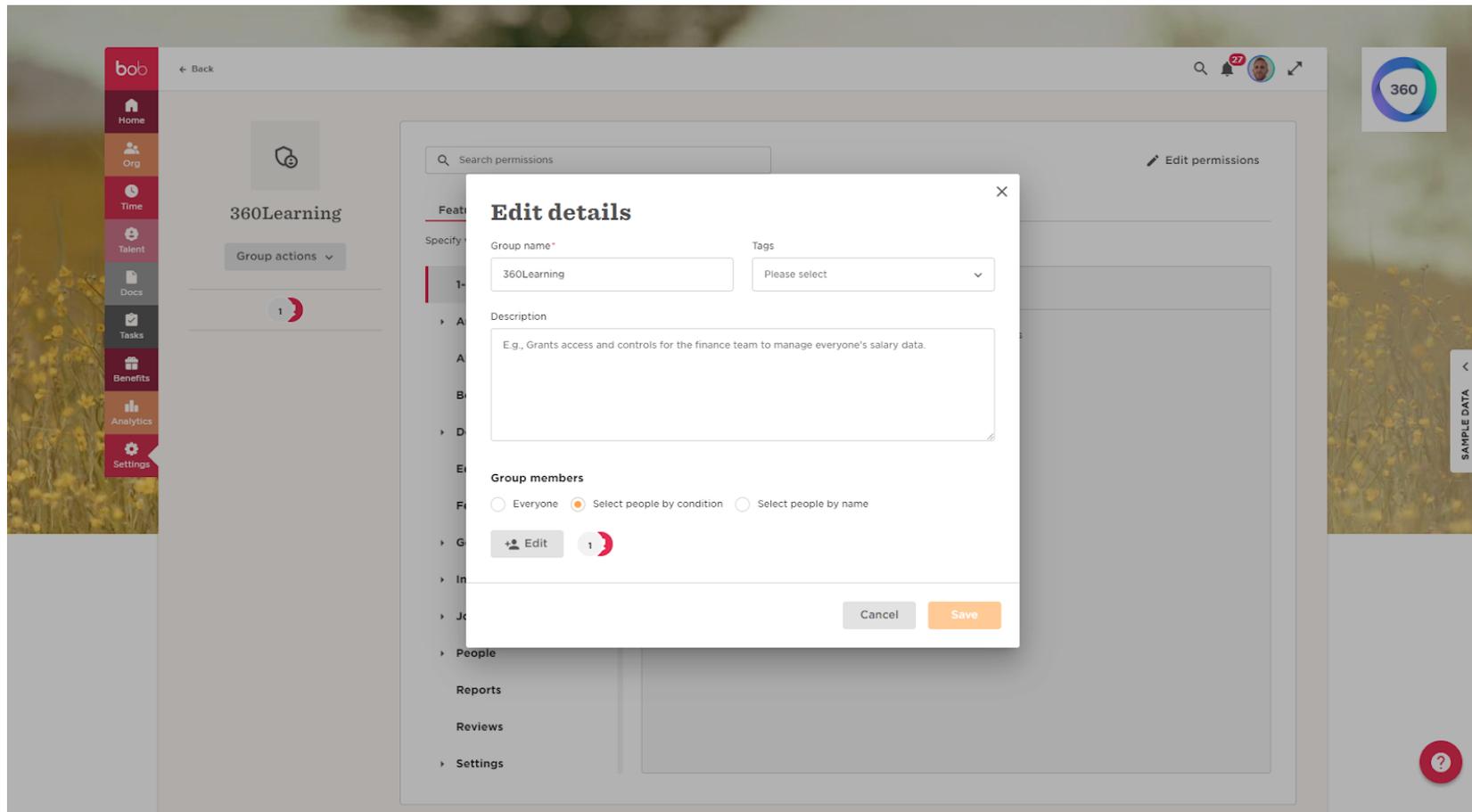

Webhooks configuration

The next step is configuring the webhooks, so Hibob can notify 360Learning in real time upon a user is created, updated or deactivated in Hibob.

This operation needs to be done synchronously with a 360Learning Solution Architect, as the configuration must be done on both systems (Workato & Hibob) at the same time.

During this synchronous configuration task, please access the **Webhooks** page by clicking on Manage, from the Integration menu in Settings:
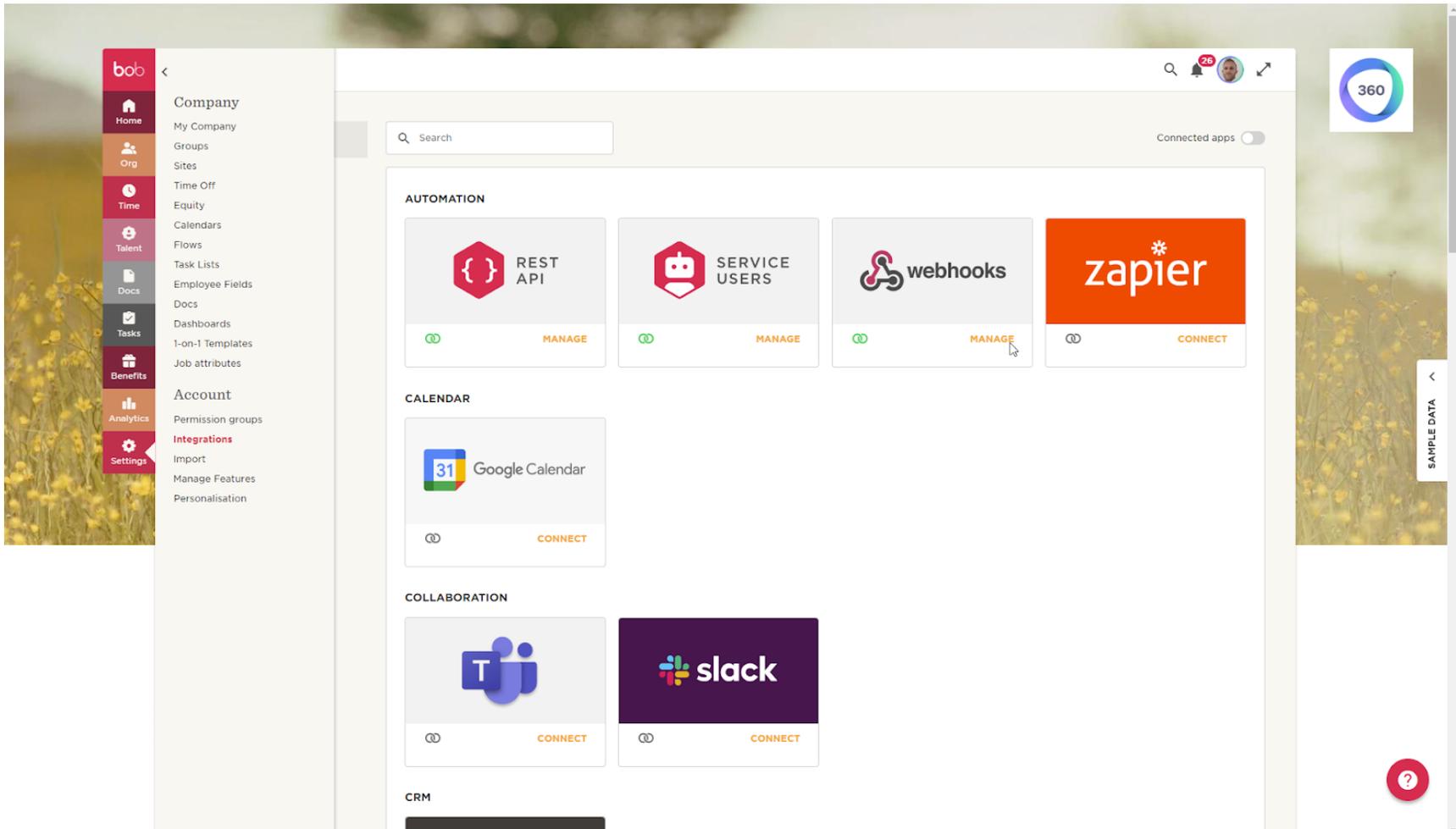
It is needed to create two webhooks: one for upsert (create or update), and one for deactivation of the user::

Webhook

Webhooks allow you to subscribe to changes to employees in Bob and feed them to 3rd party systems

Name	URL	Secret	Webhook status	
Workato_Employee_Upsert	https://webhooks.eu.workato.com/webhooks/rest/344f110f-b6bf-4740-a92e-b2cea899c2c8/hibob-user-creation-or-update	AhWe****	● Active	⋮
Workato_Employee_Termination	https://webhooks.eu.workato.com/webhooks/rest/344f110f-b6bf-4740-a92e-b2cea899c2c8/hibob-user-deactivation	fJck****	● Active	⋮
Workato_Employee_Deactivation	https://webhooks.eu.workato.com/webhooks/rest/344f110f-b6bf-4740-a92e-b2cea899c2c8/hibob-user-deactivation	SfAW****	● Active	⋮

Add a new Subscriber

webhooks

Overview

Get real-time updates when employee changes happen in Bob.

Learn more

Integration type

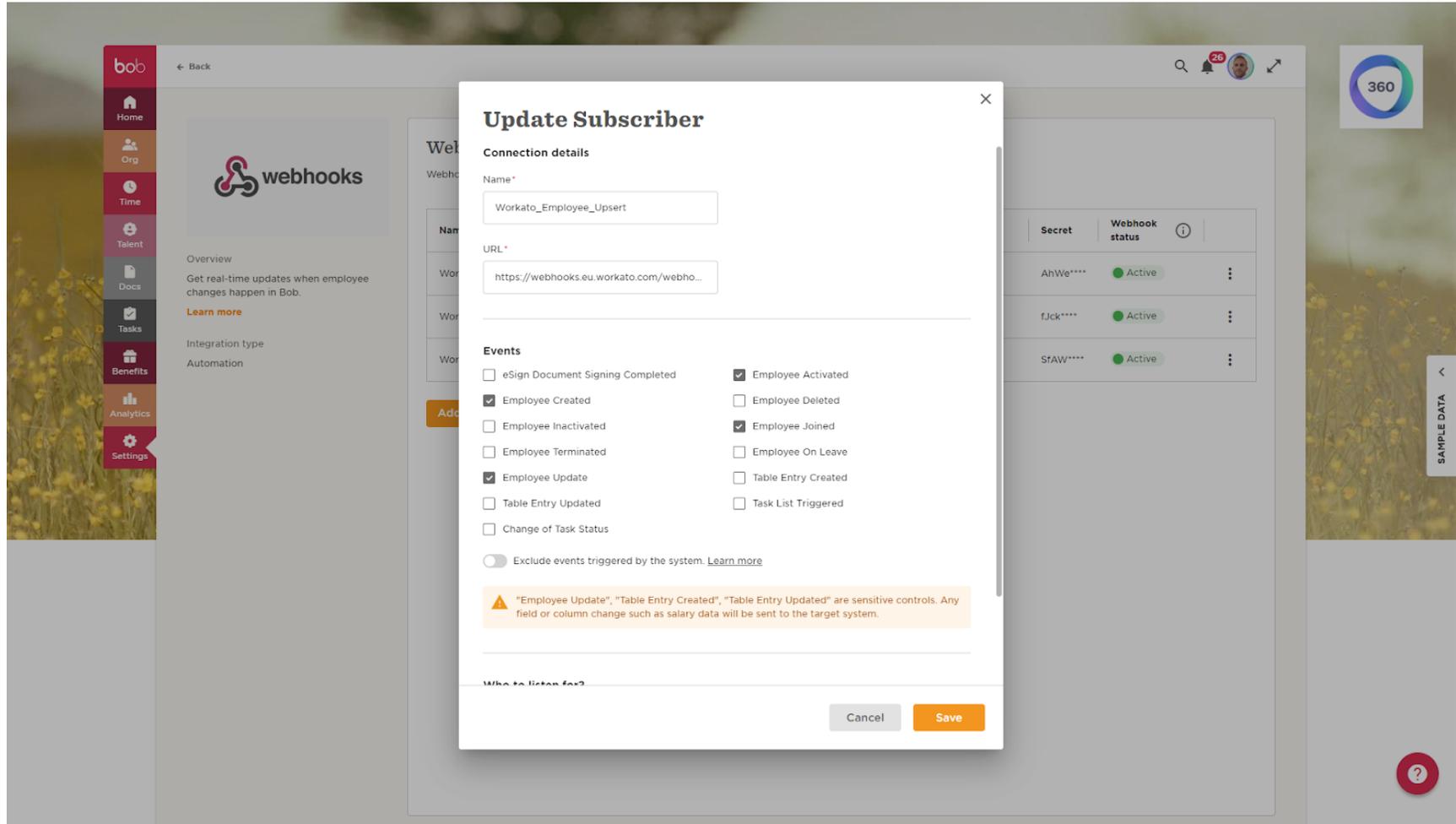Automation

Upsert

This is the webhook that will trigger a creation or an update of the user in 360Learning:

Please configure the webhook as follows:

- ☐ **Name:** 360Learning_Employee_Upsert
- ☐ **URL:** The URL provided by your 360Learning contact. If no URL has been communicated to you, kindly ask for the Webhooks URLs.
- ☐ Events:
  - ☐ Employee Created
  - ☐ Employee Update
  - ☐ Employee Activated
  - ☐ Employee Joined
- ☐ Who to listen for: If you want to synchronize only a part of your population, please add a condition on both webhooks so only the data of concerned users is sent to 360Learning. Otherwise, please select All Employees.

Deactivation

This is the webhook that will trigger the deactivation of the user in 360Learning:
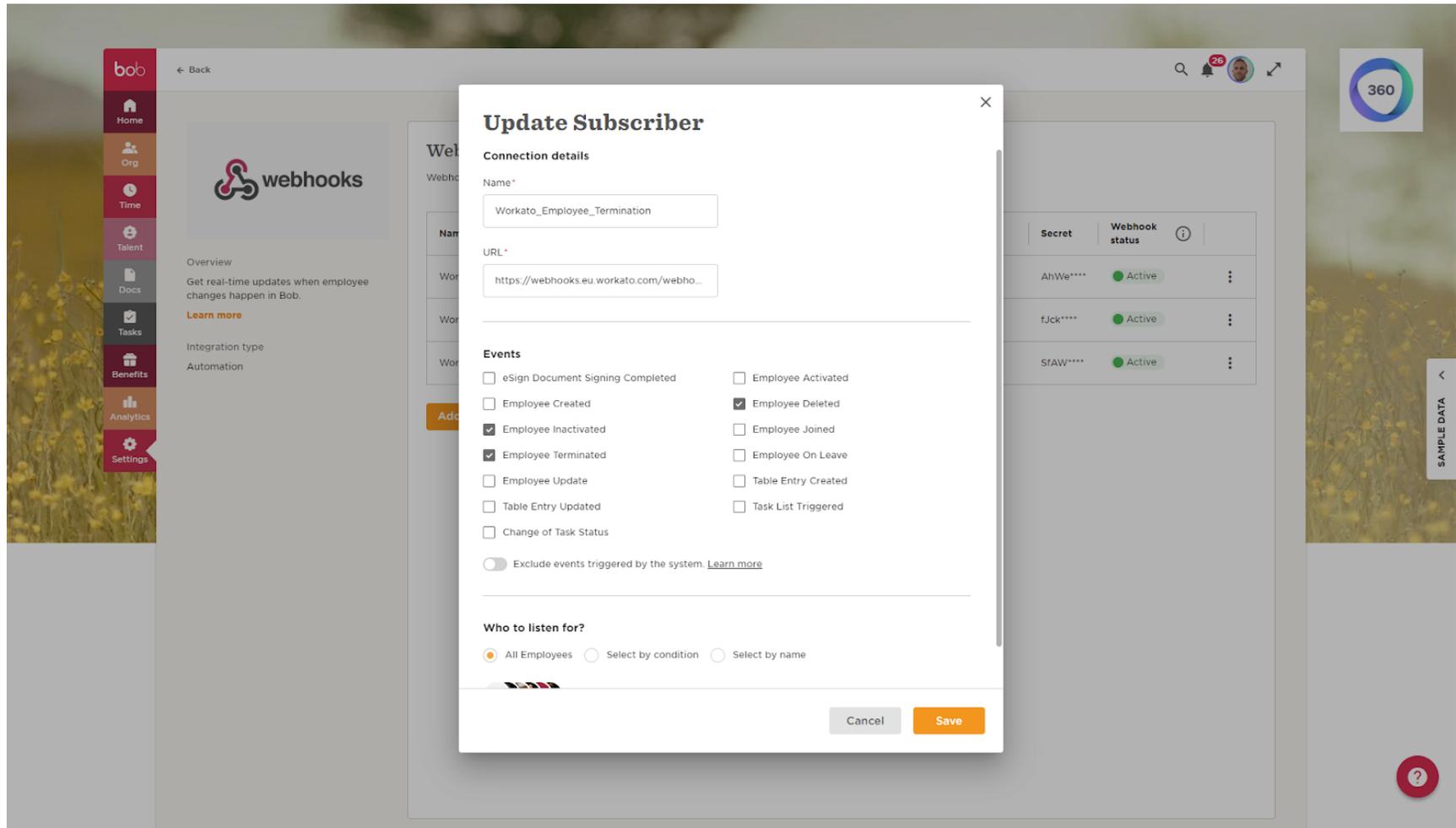
Please configure the webhook as follows:

- ☐ **Name:** 360Learning_Employee_Deactivation
- ☐ **URL:** The URL provided by your 360Learning contact. If no URL has been communicated to you, kindly ask for the Webhooks URLs.
- ☐ Events:
    - ☐ Employee Inactivated
    - ☐ Employee Terminated
    - ☐ Employee Deleted
- ☐ Who to listen for: If you want to synchronize only a part of your population, please add a condition on both webhooks so only the data of concerned users is sent to 360Learning. Otherwise, please select All Employees.

Note: the "employee.left" webhook events are ignored by the integration.

Conclusion

Please inform your 360Learning contact when the configuration is completed.